

Permit  
Guideline

Food Outlet operations during Ramadan

<b>Objective</b>	Permit food outlets to maintain their operations, in the Dubai Healthcare City, during the holy month of Ramadan and provide non-fasting individuals with places to eat and drink.
<b>Definitions Interpretations</b>	For the purposes of this guideline, the following defined terms shall have the meaning assigned to them below:
<b>AED</b>	Means United Arab Emirates Dirhams
<b>Authority</b>	Means Dubai HealthCare City Authority.
<b>DM</b>	Means Dubai Municipality (Food and Beverage section/ Environmental section)
<b>Developer</b>	Means the service provider who facilitates services to all common assets and facilities of the Free Zone that are intended for use by all owners, licensees, business partners and visitors within Free Zone.
<b>Licensing Decision:</b>	Means Rule No. 1 of 2016 (as amended)
<b>Employment Regulations"</b>	Means Dubai Health Care City Authority Employment Regulations.
<b>Licensing Regulations</b>	Means the Dubai HealthCare City Authority Commercial Services Licensing Regulations No.9 of 2013.
<b>Licensee:</b>	Means the holder of the company registered and licensed under Dubai Health Care City Authority.
<b>Requirements</b>	<ol style="list-style-type: none"> <li>1. Food outlets must adhere to all hygiene, health and safety requirements to ensure safety of food offered;</li> <li>2. Non-Muslims shall respect the Muslim Ramadan practices by not eating, drinking, or smoking in front of Muslims or in any public place in the zone during daylight hours;</li> <li>3. Compliance with the Commercial Services Licensing Regulations No. 9 of 2013.</li> <li>4. Compliance with Rule No. 1 of 2016 concerning as amended from time to time.</li> <li>5. Compliance with Dubai Municipality's requirements and regulations.</li> </ol>

<p><b>Permissible Activities</b></p>	<p>Subject to obtaining a permit, <u>permissible activities concerning food items</u> shall only and strictly include the following:</p> <p><b>1. Restaurant</b></p> <ul style="list-style-type: none"> <li>• Cooking and dine-in facilities within the premises including food courts ;</li> <li>• Takeaway facilities;</li> <li>• Delivery facilities</li> </ul> <p><b>2. Coffee Shop/ Cafeteria/ Supermarket/ Hypermarket/ Convenience Store / Bakery</b></p> <ul style="list-style-type: none"> <li>• Takeaway facilities;</li> <li>• Delivery facilities</li> </ul>
<p><b>Non-permissible activities</b></p>	<p><u>Non-permissible activities concerning food items</u> shall include but will not be limited to the following:</p> <p><b>1. Restaurant</b></p> <ul style="list-style-type: none"> <li>• Outdoor seating arrangements including dining facilities outside;</li> <li>• All food outlets located near a mosque are not allowed to operate in the day time;</li> <li>• Displaying of food outside the premises;</li> <li>• Though outlets can display food within their premises, they are not allowed to prepare, cook or re-heat food outside their establishments</li> </ul> <p><b>2. Coffee Shop/ Cafeteria/ Supermarket/ Hypermarket/ Convenience Store / Bakery</b></p> <ul style="list-style-type: none"> <li>• Preparing and cooking food;</li> <li>• Dine-in facilities within the premises;</li> <li>• Outdoor seating arrangements including dining facilities outside;</li> </ul>
<p><b>Special Conditions</b></p>	<ol style="list-style-type: none"> <li>1. All designated eating areas must be concealed from the public, i.e. proper covers (i.e. glass tinting or blinds) must be fixed;</li> <li>2. Each location and premises must obtain a specific permit;</li> <li>3. Display adequate signs requesting the visitors to avoid eating, drinking and smoking in public places during the daylight;</li> <li>4. Means of egress should not be blocked.</li> </ol>

<b>Violation of the Guidelines</b>	<ol style="list-style-type: none"><li>1. DHCR will be maintaining a strict vigil on all food outlets and shops to ensure they comply with health and hygiene rules;</li><li>2. Any violation of this Guideline will subject the Licensee or the Client to penalties as shall be imposed by the Authority, including suspension and subsequent cancellation of their licenses as provided No. 9 of 2013.</li></ol>
<b>Applicable fees and penalties</b>	<ul style="list-style-type: none"><li>• <u>First incident:</u> Warning Letter will be issued;</li><li>• <u>Second incident:</u> AED 10,000;</li><li>• <u>Third incident:</u> Suspension of license;</li><li>• <u>Fourth Incident:</u> Cancellation of license</li></ul>

Company name: \_\_\_\_\_  
Authorized Signatory: \_\_\_\_\_  
Designation \_\_\_\_\_  
Signature and Date: \_\_\_\_\_